

## NEW OFFER FACTSHEET

### NDC Fixprice Upgrade Special

Let your customers enjoy the comfort of our Premium Economy Class, Business Class or First Class. You can book an upgrade for a fixed price **until 30 April 2021** up to **30% less**. In general, prices for an upgrade are dependent on the route, the booking class and the flight duration.

#### Benefits

- Services on board
- Preferential treatment at the airport
- Free baggage allowance for carry-on baggage depending on the specifications of the respective carry-on baggage compartment
- Priority for baggage delivery

Please note that the original ticket's fare conditions, i.e. the rules for rebooking, refunds and baggage, remain unchanged. The free baggage allowance of the originally booked fare also still applies.

#### Requirements

- Availability in target booking class (N = Premium Economy Class; P or Z = Business Class, A = First Class)
- Confirmed reservation (no waiting list bookings)
- An already issued ticket
- Flights need to be pure Lufthansa (LH flight number) or pure Austrian Airlines (OS flight number)
- Upgrades can be booked 6 weeks to 4 hours before departure

Carrier application	LH and OS supported via SPRK and API
Farelogix versions	FLX Baseline, FLX 17.2, SPRK
Geographical scope	Worldwide
Target booking class	N = Premium Economy Class; P or Z = Business Class, A = First Class
Point of commencement	Worldwide
Point of sale	Worldwide
EMD-A issuance	As per standard process with instant purchase
Refund / VOID	As per standard process
Rebooking	As per rules of the original fare
Valid sales period	Until 30 April 2021
Valid travel period	Unlimited