

Travelling with animals

Factsheet

Travelers can take their dog or cat with them on Austrian Airlines, Brussels Airlines, Lufthansa and SWISS flights. Please read the following information carefully before booking a flight with a pet.

1. Which animals can be transported on Lufthansa Group airlines flights?

- Only cats and dogs
- The minimum age for transport is 12 weeks in general. For routings to/from/via Germany, the minimum age is 15 weeks.
- Service Animals (SVAN) are limited to dogs. Emotional Support Animals (ESAN) are no longer accepted, they will be treated as PETC or AVIH depending on size and weight, against the applicable fee.

2. What travel options apply to which animals?

There are two means of transportation:

- **Pet in Cabin (PETC):** Transport of a pet in a transport container in the cabin of the airplane
- **Animals in Hold (AVIH):** Transport of a pet in a transport container in the aircraft's hold

3. Specifications for the transport container (crates/kennels):

Limitations for PETC:

- Transport bag needs to be soft material, carry-on luggage dimensions (55 x 40 x 23 cm / 22 x 16 x 9 inch) must not be exceeded, max. weight 8 kg (bag+pet)
- The bag must fit under the seat in front of the passenger

Limitations for AVIH:

- Container max. dimensions for AVIH Medium: 60 x 45 x 40 cm
- Container max. dimensions for AVIH Large: 125 x 75 x 85 cm
- A maximum number of two animals per container is allowed under certain conditions
- Note: the number of AVIH and the size of container is limited per aircraft type
- Special container requirements apply for fighting dogs.

4. Which information must be included when booking any transport of animals?

- Type of animal
- Breed information
- Weight including container
- Dimensions of container

If any of this information is missing in the booking of an AVIH or PETC, the transport of the animals may be refused upon departure.

Based on IATA Live Animal Regulation an **Animal in Cabin form** must be filled in for any animal travelling in cabin for travel on/after 01FEB23.

Passengers must be informed about the requirement to complete and sign the Animal in Cabin form at the time of reservation. The passenger must present two copies of the completed and signed form at the check-in counter.

- [PETC form \(Austrian Airlines\)](#)
- [PETC form \(Brussels Airlines\)](#)
- [PETC form \(Lufthansa\)](#)
- [PETC form \(SWISS\)](#)

5. Which restrictions are there for specific countries?

Several countries have limitations or embargos in place for the import of animals. These regulations are subject to change.

6. What are the charges for transporting an animal?

The charges for the transport of animals can be found here:

- [Austrian Airlines](#)
- [Brussels Airlines](#)
- [Lufthansa](#)
- [SWISS](#)

7. How many animals can be transported per passenger/per flight?

A **maximum** number of **two animals per passenger** can be transported on a Lufthansa Group airlines flight. If health and safety regulations are met, these two animals may be carried in the same pet bag provided they are familiar with each other (such as kittens,

puppies, etc.) and their combined weight does not exceed 8 kg (including the transport container). Please note that only a **limited number** of animals can be transported **per flight** depending on the aircraft type, the route and the cargo situation.

8. Are there restriction for specific breeds of cats and/or dogs?

Breeds of snub-nosed cats and dogs and so-called “fighting dogs” can only be transported under specific conditions. You can find the details on the homepage of the respective Lufthansa Group airline.

9. How can customers book and pay for the transport of animals?

The pet must be booked and confirmed for the flight no later than 24 hours before departure (for assistance dogs, the deadline is 48 hours before departure).

- PETC charges can be collected at the airport or at the respective airline’s Service Center
- AVIH charges can only be collected at the airport

10. How can dogs that are exceeding the maximum dimensions be transported?

Special transport requests for animals exceeding the regulations can be transported as cargo. Please contact a local shipping company of your choice for details, e. g. → [Lufthansa Cargo](#).

11. Additional information

For further information on the transport of animals, please refer to the airline’s website.

→ [Austrian Airlines](#)

→ [Brussels Airlines](#)

→ [Lufthansa](#)

→ [SWISS](#)

(As at: 9 October 2023. Subject to changes).