

LH Group Ticketing Waiver Policy 2014/23 (National strike Belgium) 02/12/2014

LH Group Ticketing Waiver Policy – National Strike announcement in Belgium on 08 and 15 Dec 2014

Trigger:

This Extending Waiver Policy is triggered by: National strike announcement on 08th and 15th December 2014

Eligibility:

Passengers holding LH/LX/OS/SN tickets for the following LH/LX/OS/SN/4U operated flights and/or OAL operated flights with LH/LX/OS/SN/4U flight numbers (code-share):

- ▶ Flights from/to Belgium:
? on 08th and 15th December 2014
- ▶ Tickets must be issued on/before **02/12/2014**

Rebooking:

In addition to the respective LH Group Carriers standard involuntary policy for flight irregularities:

▶ **One Rebooking permitted free of charge:**

- a) The new date of travel must be **on/before 19MAR 2015**.
- b) Rebooking in original ticketed booking class/RBD
Exception: **For LH-Group operated flights: (LX/OS/VO/SN/4U) rebooking to same or next available RBD within same compartment is permitted**
The change of origin/destination and class of service/compartment is not permitted
- c) Conditions regarding flight carrier restrictions must be observed any time.
-Exception: Rebooking on LH Group flights (LX/OS/SN/4U-flight numbers) operated by LH Group carriers (LX/OS/SN/4U) is permitted for all fares
- d) All other conditions must be observed as per original ticket.

Refund:

In addition to the respective LH Group Carriers standard involuntary policy for flight irregularities:

- **Refund is not allowed if flight is not cancelled.**